

From: marty minnick
Sent: Friday, January 10, 2025 1:27 PM
To: bowiefiredist@vtc.net
Subject: Fw: Your Online Bill is Now Available

----- Forwarded Message -----
From: Southwest Gas <donotreply@swgas.com>
To: "marty323@yahoo.com" <marty323@yahoo.com>
Sent: Friday, January 10, 2025 at 06:40:54 AM MST
Subject: Your Online Bill is Now Available

Chief's
House



Hello MARTIN C MINNICK,

Your current bill and important messages for account 910002520565 are ready to be viewed online at [MyAccount](#).

Service Address:

502 W 3RD ST
BOWIE, Arizona 85605-3002

Amount due: \$261.06

Due on or before: 01/21/2025

No payment is due if \$0 or credit balance.

For added convenience, you can pay your bill online from your checking or savings account or sign up for Automatic Payments. You can also make payments via our mobile app.

pd 1-15-25
1075
261.00

Southwest Gas
PO Box 24531
Oakland CA 94623-1531

We know our customers may have questions about understanding and managing their bills. If you are in need of aid to cover your utility bills, seeking more effective ways to manage your energy usage, or simply looking to better understand your bill - we're [here to help](#).

Learn about [natural gas safety](#).

Thank you for your business.



[To view our privacy policy, click here.](#)

PLEASE DO NOT REPLY. This is a system-generated message from an unmonitored mailbox.

DOWNLOAD OUR APP





MARTIN C MINNICK
502 W 3RD ST
BOWIE, AZ 85605-3002

\$ 261.06
AMOUNT DUE **PAST DUE AFTER**
01/21/2025

ACCOUNT 910002520565

Date Mailed 01/14/2025

Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

Hearing Impaired: 711

Service Address: 502 W 3rd St , Bowie, AZ

FINAL NOTICE

PREVIOUS BILLING:	December 05 to January 07	
Previous Balance		\$261.06
Balance Forward		\$108.11
Please Pay Balance Forward By Due Date To Avoid Disconnect		
Current Bill		\$152.95

This final notice serves as your written reminder that payment is due.		
To avoid having your service disconnected, please pay by the due date.		

YOUR TOTAL AMOUNT DUE IS \$261.06. A MINIMUM PAYMENT OF \$108.11 MUST BE MADE AND PROCESSED BY SOUTHWEST GAS BY: 01/21/25

TO AVOID TURN OFF AT 502 W 3rd St , Bowie, AZ. DO NOT MAIL - MAKE A FREE PAYMENT ONLINE AT SWGAS.COM OR CALL TOLL FREE 877-860-6020.

REMIT WITH PAYMENT

\$ 261.06
AMOUNT DUE **PAST DUE AFTER**
01/21/2025

ACCOUNT 910002520565



00000464 - 0001 - 0002 - MANFPERF01 - 000000
464 1 SP 0.690 TSWGCL02011425071445 002 01

MARTIN C MINNICK
502 W 3RD ST
BOWIE, AZ 85605-3002



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



91000252056520000261060000261067

SEE REVERSE SIDE FOR IMPORTANT DETAILS

00000464 00927 0001-0002 DSWGCL02011425071445 00 L 00005678 0000000000

URGENT OPEN NOW

URGENT OPEN NOW

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) ARIZONA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

Basic Service Charge - This monthly charge recovers a portion of the cost for delivering natural gas.

Bill Detail - Customers may request a detailed version of their gas bill by accessing MyAccount or calling 1-877-860-6020.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Delivery Charge Adjustment Provision - The Delivery Charge Adjustment Provision (DCA) limits the amount SWG recovers in delivery charges to the amount authorized. Any differences between the amount authorized and the amount received are adjusted annually. The DCA is applicable to residential and Small, Medium, L1 and L2 rate schedules.

Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

DOT Safety Surcharge - This charge recovers the cost of government mandated pipeline safety programs.

Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

Emergency Service - If you have an emergency, a safety related issue or are experiencing a possible gas leak immediately call 877-860-6020 and select Option 9 or call 9-1-1.

Low Income Ratepayer Assistance (LIRA) - Provides a 30 percent discount to income-qualified customers year-round.

Notice to Employers - Request a Safety Data Sheet (SDS) for odorized natural gas by calling Energy Services at 1-800-654-2765 or visiting www.swgas.com/safety. Please ensure your employees know how to obtain SDS information.

Past Due Date/Late Pay Charge - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on the bill. A late pay charge may be added to any past due amount.

Rates and Other Information - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at www.swgas.com. The address and telephone number of the office that serves you are printed on the front of this bill (top).

Regulatory Expense Surcharge - This charge recovers costs incurred from the rate case regulatory process.

Right of Access and Bill Estimation - SWG will have the right of access to your premises for any purpose normally connected with the furnishing of natural gas service(s). If SWG is unable to read a meter on the scheduled date because of circumstances beyond its control, SWG will calculate the bill based upon estimated usage for that billing period.

Service Establishment Charge - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the SWG billing system. Whenever gas service is turned off because of nonpayment, the delinquent bill, plus a reestablishment charge, must be paid and credit reestablished before service will be restored.

Special Service - Special Services - Every effort will be made to ensure uninterrupted service to residential customers who notify SWG about permanent residents in their household who are seriously ill, disabled, or elderly. Also, in an effort to avoid service being turned off; any residential customer may elect to designate a third party (agency or individual) to receive a copy of all Disconnect Notices.

Usage Charge - Usage charges recover the cost of delivering natural gas, which is not recovered in the Basic Service Charge, and the cost of natural gas purchased by SWG on behalf of our customers.

y23, m02, v1

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should pay the undisputed portion of the bill and notify SWG that the amount unpaid is in dispute. Service will be continued pending investigation by SWG. Upon notification by SWG of its investigation results, you may pay the amount due within five (5) working days to prevent discontinuance of service. If the dispute is not resolved, you should submit a written statement of the facts of the dispute to the Arizona Corporation Commission at 1200 West Washington Street, Phoenix, Arizona 85007 (602) 542-4251 or toll-free 1-800-222-7000.

Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----



91000252056520000261060000261067

If address changed, please check the box and provide new address below.

WAYS TO PAY

ONLINE



<https://www.swgas.com/>

MOBILE APP



Download Application

PHONE



877-860-6020
PRESS 2

PAY LOCATIONS



<https://myaccount.swgas.com/paystation>

00000404 0027 0001 0002 DSNV3C1020142501 142501 142501 001 000005578



SOUTHWEST GAS

swgas.com

ARIZONA FINAL NOTICE
AVISO FINAL DE ARIZONA

THE BALANCE FORWARD ON YOUR GAS BILL IS PAST DUE.
MAILED PAYMENTS MAY BE RECEIVED TOO LATE TO AVOID TURN-OFF.
PLEASE CALL 877-860-6020 IMMEDIATELY IF:

- the balance forward amount has already been paid,
- or -
- you have questions about your gas bill.

YOUR GAS SERVICE WILL BE TURNED OFF
SU SERVICIO DE GAS SERÁ CORTADO

unless payment is received by Southwest Gas by the "Past Due After" date shown on your Disconnect Notice bill.



Por favor, llame a su oficina local de Southwest Gas para obtener una versión en español.

FOR MORE INFORMATION ON ALL OUR PAYMENT OPTIONS, VISIT SWGAS.COM

GENERAL INFORMATION

Bills - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on your bill.

Payment Arrangements - If you are unable to pay your gas bill in full, please call Southwest Gas at the telephone number shown at the top of your bill. We will work with you to establish a reasonable schedule for payment of your bill. Your service could be disconnected if you do not notify us that you need assistance.

Special Services - If you or any permanent resident of your household is seriously ill, elderly or disabled, there are programs available to you by contacting Southwest Gas or visiting www.swgas.com/en/az-special-programs. Low Income Ratepayer Assistance (LIRA) - provides a discounted monthly basic service charge and a 30% reduction on the "per therm" rate year-round.

Some of the other services available are:

- **Automatic Payment Plan** (for automatic bill payment through your financial institution)
- **Pay Stations** (call Southwest Gas or visit <https://myaccount.swgas.com/Portal/#/PrePaymentLocation> for the pay stations nearest you)

— **Debit/Credit Card/Electronic Check** - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860- 6020, and select option 2.

Third Party Notification - This program is available to all residential customers and provides special benefits to the ill, elderly or disabled, as well as customers who are out of town for extended periods of time. It was designed to give notification to a third party (any person or public agency) who is willing to receive a copy of the customer's Disconnect Notice or Final Notice bill. The third party would notify the customer that prompt action is necessary to prevent discontinuance of service. Notification does not obligate the third party to pay the bill.

Disputed Bills - Please refer to the "NOTICE TO SOUTHWEST GAS CORPORATION (SWG) CUSTOMERS" section located on the back of your bill.

Returned Items - If your payment is returned to us as uncollectible for any reason, you will be asked to pay your bill with cash, money order, or cashier's check. In addition, you will be assessed a returned item fee.

Turning Your Service Back On - In order for us to turn gas on that was disconnected for nonpayment, we must receive:

- the past due amount of your bill plus late charges;
- a deposit equal to two times the estimated highest monthly bill;
- a non-refundable reestablishment charge.

Requests for service are scheduled on a first-come, first-served basis. Contact Southwest Gas for scheduling.

Payment Assistance Agencies - If you are experiencing a financial hardship and are unable to pay your gas bill, the following organizations may be able to help. For more information, please contact Southwest Gas at **877-860-6020** or visit us at www.swgas.com/en/az-special-programs

For LIHEAP Assistance:

Arizona Department of Economic Security
<https://des.az.gov/liheap> (to complete an application online)
1-866-494-1981

For all other utility assistance:

Wildfire
<https://wildfireaz.org/find-help/energy-assistance/> (to search for providers by County)

SOUTHWEST GAS PAYMENT KIOSK LOCATIONS

Toll Free 877-860-6020

- Bullhead City** - 2355 Trane Rd (City Hall)
- Casa Grande** - 4070 W Gila Bend Hwy or 201 W 4th St.
- Douglas** - 1850 9th St, or 425 E Tenth St (City of Douglas)
- Globe** - 5440 South Russel Rd
- Phoenix** - 2200 N Central St #101

- Tucson** - 3401 E Gas Rd
- Yuma** - 7017 E 30th St or 1 City Plaza
- Sierra Vista** - 2200 El Mercado Loop (Sierra Vista Mall)
- Graham County** - 9 W. Centre St (Graham County Utilities)

ARIZONA CORPORATION COMMISSION LOCATION

UTILITIES DIVISION

1200 W. Washington Street
Phoenix, AZ 85007-2996
800-222-7000 | Hearing Impaired: 711
E-mail: UtilitiesDiv@azcc.gov

00000464 00928 0002-0002 DSWGCL02011425071445 00.L 00005678

