





PO BOX 1239  
COVINGTON, LA 70434

*Provided By:*  
**Direct Marketing**  
**(800) 877-0800**

BOWIE FIRE DISTRICT  
118 W KINCHILLA ST  
BOWIE AZ 85605

## FLEET MANAGEMENT REPORT

**Account #** 2823912

**FLEET #** 3976579

**Name:** BOWIE FIRE DISTRICT

**MATCHING STATEMENT #** NP67885928

**Page:** 1 of 1



# SOUTHWEST GAS

swgas.com



**\$189.32**  
AMOUNT DUE

PAST DUE AFTER  
**02/26/2025**

**ACCOUNT 910002520667**

Billing From 01/08/2025 - 02/04/2025

Date Mailed 02/07/2025

BOWIE FIRE DISTRICT  
P.O. BOX 241  
BOWIE, AZ 85605-0241

*Little House*

Customer Solutions/Soluciones al Cliente  
Toll Free/Llamada Gratis **877-860-6020**

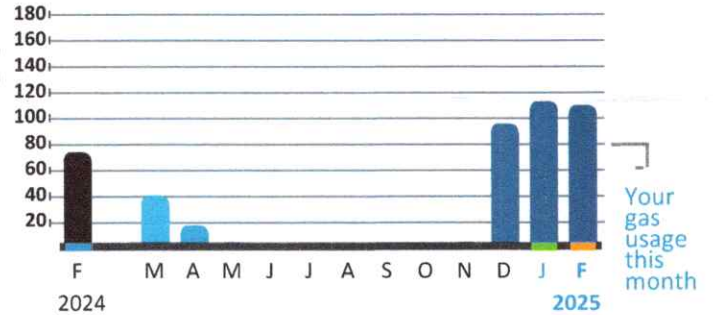
Hearing Impaired: **711**

Service Address: 218 N Jefferson Ave, Bowie, AZ 85605

### DAILY AVERAGE USAGE (THERMS)



### MONTHLY USAGE (THERMS)



### IMPORTANT MESSAGES

#### ENERGY SAFE KIDS

We've teamed up with the National Energy Foundation to provide fun and interactive natural gas education created just for kids. Find fun tools and engaging materials at [energysafekids.org/swgas](http://energysafekids.org/swgas).

### GET TEXT UPDATES

In the rare case that your natural gas service is interrupted, Southwest Gas can send you a text message to keep you informed. Opt-in at [swgas.com](http://swgas.com) through **MyAccount** or via the Southwest Gas mobile app.



### SUSPECT A NATURAL GAS LEAK?



Don't turn engines or equipment on or off. **Leave the area immediately** and from a safe place call **911** & Southwest Gas at **877-860-6020**.

Learn what to do — and what not to do — if you suspect a leak at [swgas.com/safety](http://swgas.com/safety).

**NOTICE TO SOUTHWEST GAS CORPORATION (SWG) ARIZONA CUSTOMERS**

**CUSTOMER QUESTIONS OR ASSISTANCE NEEDED?** Visit [www.swgas.com](http://www.swgas.com) and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

**Basic Service Charge** - This monthly charge recovers a portion of the cost for delivering natural gas.

**Bill Detail** - Customers may request a detailed version of their gas bill by accessing MyAccount or calling 1-877-860-6020.

**Billing Factor** - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

**Customer Buried Gas Piping** - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

**Delivery Charge Adjustment Provision** - The Delivery Charge Adjustment Provision (DCA) limits the amount SWG recovers in delivery charges to the amount authorized. Any differences between the amount authorized and the amount received are adjusted annually. The DCA is applicable to residential and Small, Medium, L1 and L2 rate schedules.

**Deposits** - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

**Disconnection of Service at Customer Request** - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

**DOT Safety Surcharge** - This charge recovers the cost of government mandated pipeline safety programs.

**Electronic Check Conversion** - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

**Emergency Service** - If you have an emergency, a safety related issue or are experiencing a possible gas leak immediately call 877-860-6020 and select Option 9 or call 9-1-1.

**Low Income Ratepayer Assistance (LIRA)** - Provides a 30 percent discount to income-qualified customers year-round.

**Notice to Employers** - Request a Safety Data Sheet (SDS) for odorized natural gas by calling Energy Services at 1-800-654-2765 or visiting [www.swgas.com/safety](http://www.swgas.com/safety). Please ensure your employees know how to obtain SDS information.

**Past Due Date/Late Pay Charge** - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on the bill. A late pay charge may be added to any past due amount.

**Rates and Other Information** - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at [www.swgas.com](http://www.swgas.com). The address and telephone number of the office that serves you are printed on the front of this bill (top).

**Regulatory Expense Surcharge** - This charge recovers costs incurred from the rate case regulatory process.

**Right of Access and Bill Estimation** - SWG will have the right of access to your premises for any purpose normally connected with the furnishing of natural gas service(s). If SWG is unable to read a meter on the scheduled date because of circumstances beyond its control, SWG will calculate the bill based upon estimated usage for that billing period.

**Service Establishment Charge** - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the SWG billing system. Whenever gas service is turned off because of nonpayment, the delinquent bill, plus a reestablishment charge, must be paid and credit reestablished before service will be restored.

**Special Service** - Special Services - Every effort will be made to ensure uninterrupted service to residential customers who notify SWG about permanent residents in their household who are seriously ill, disabled, or elderly. Also, in an effort to avoid service being turned off, any residential customer may elect to designate a third party (agency or individual) to receive a copy of all Disconnect Notices.

**Usage Charge** - Usage charges recover the cost of delivering natural gas, which is not recovered in the Basic Service Charge, and the cost of natural gas purchased by SWG on behalf of our customers.

y23, m02, v1

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should pay the undisputed portion of the bill and notify SWG that the amount unpaid is in dispute. Service will be continued pending investigation by SWG. Upon notification by SWG of its investigation results, you may pay the amount due within five (5) working days to prevent discontinuance of service. If the dispute is not resolved, you should submit a written statement of the facts of the dispute to the Arizona Corporation Commission at 1200 West Washington Street, Phoenix, Arizona 85007 (602) 542-4251 or toll-free 1-800-222-7000.

**Payments** - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to [myaccount.swgas.com](http://myaccount.swgas.com) to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

**PREVIOUS BILL:**

Previous Balance	199.06	
Payment(s) Since Last Bill - Thank You	199.06CR	
<b>Balance Forward</b>		<b>\$0.00</b>

<b>\$189.32</b> AMOUNT DUE	PAST DUE AFTER
	<b>02/26/2025</b>

**ACCOUNT 910002520667**

**RATE SCHEDULE:**  
G-5 RESIDENTIAL GAS SERVICE

**CURRENT BILLING: 28 DAYS**

	Current	Previous	Billing Factor	Total Therms
<b>METER READING</b>	Feb 04	- Jan 08		
	1916	- 1797	= 119 x 0.9328	= 111

Next meter read date is: March 07, 2025      Cycle 02

**CHARGES**

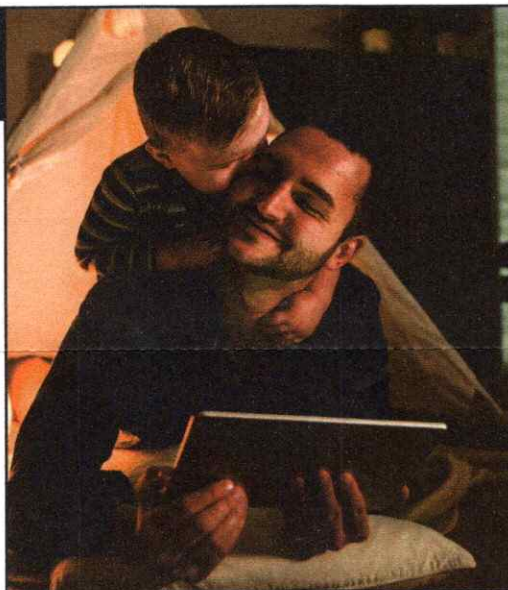
**COST**

Usage Charge	169.98
Delivery Charge Adj	3.73CR
Regulatory Expense Surcharge	0.01
Basic Service Charge	10.70
DOT Safety Surcharge	0.12
Applicable Revenue Taxes	12.24
<b>Current Bill</b>	<b>\$189.32</b>
<b>Balance Forward</b>	<b>\$0.00</b>
<b>Amount Due</b>	<b>\$189.32</b>

**CONSERVE ENERGY AND SAVE MONEY**

Simple efforts can make a big difference in reducing your energy consumption and saving you money on your natural gas bill. Talk with your family today about the small changes you can make this winter to help keep bills down.

For helpful tips, assistance programs, and more visit [swgas.com/savemoney](http://swgas.com/savemoney).



**CONSERVE ENERGÍA Y AHORRE DINERO**

Esfuerzos simples pueden marcar una gran diferencia al reducir su consumo de energía y ayudarle a ahorrar dinero en su factura de gas natural. Hable con su familia hoy sobre los pequeños cambios que pueden hacer este invierno para mantener sus facturas bajas.

Para obtener consejos útiles, programas de asistencia y más, visite [swgas.com/savemoney](http://swgas.com/savemoney).

00022405 47128 0002-0002 DSMWGCBO1020725072632 00 L 00036108

FEBRUARY 2025



**SOUTHWEST GAS**

**NEWS TO USE**

### #1 in Residential Satisfaction



### 5 YEARS IN A ROW, THANKS TO YOU!

Thank you for allowing us to serve you and for helping us achieve #1 in Customer Satisfaction with Residential Natural Gas Service in the West among Large Utilities by J.D. Power.

For J.D. Power 2024 award information, visit [www.jdpower.com/awards](http://www.jdpower.com/awards).

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  -  [youtube.com/swgasliving](https://youtube.com/swgasliving)

Find energy-saving tips, safety information, energy efficiency rebates, employment opportunities and more.

### YELLOW MARKINGS - WHAT DO THEY MEAN?

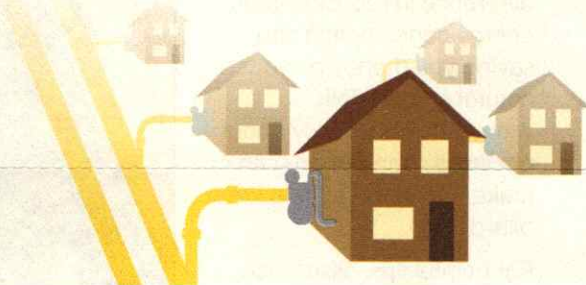
Ever wondered about the yellow paint and flags you see on and along roads, sidewalks, and yards? They signify the approximate locations of buried natural gas lines. Avoid guesswork before any digging project! Call 811 at least two working days in advance to ensure lines are marked to prevent injuries, costly repairs, and service outages.

For more information, visit [swgas.com/markers](http://swgas.com/markers).



We work hard to ensure the safety and integrity of our delivery system so you can depend on your reliable natural gas service for the comforts of home. With only 1 in 650 customers experiencing a planned or unplanned outage in a year\*, we strive to provide you with peace of mind and continuous access to the energy you need.

\*American Gas Association 2024



### EMBRACE THE JOY OF COOKING WITH NATURAL GAS

Natural gas is the preferred energy source for home chefs and restaurants, offering many benefits including quick startup, precise temperature control, and reliability. Always remember when cooking with any range, whether gas or electric, to utilize an exhaust fan for proper ventilation to eliminate the normal byproducts of cooking such as steam, smoke, grease, and heat.

Visit [swgas.com/airquality](http://swgas.com/airquality) to learn more.



VISIT US ONLINE ON [SWGAS.COM](http://SWGAS.COM)



Download our mobile app today!