



# SOUTHWEST GAS

swgas.com



BOWIE FIRE DISTRICT  
P.O. BOX 241  
BOWIE, AZ 85605-0241

Service Address: 218 N Jefferson Ave, Bowie, AZ 85605

	<b>\$22.93</b>	PAST DUE AFTER
	AMOUNT DUE	<b>08/28/2023</b>

**ACCOUNT 910002520667**

Billing From 07/07/2023 - 08/04/2023

Date Mailed 08/08/2023

**Your Local Office Is:**

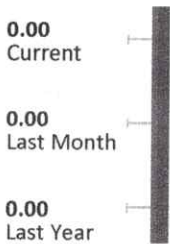
1850 9th St, Douglas, AZ 85607-3953

Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

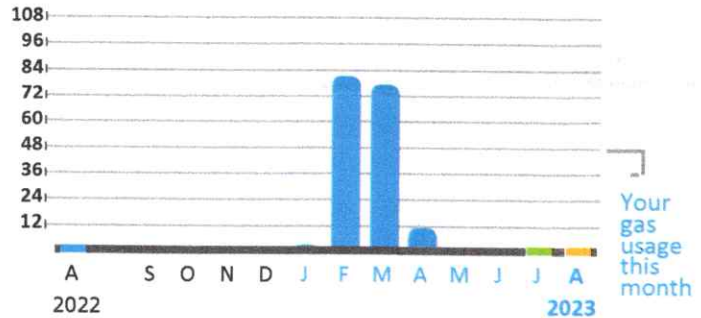
Hearing Impaired: **711**

## DAILY AVERAGE USAGE (THERMS)



# 1025

## MONTHLY USAGE (THERMS)



Your gas usage this month

00001604 03974 0001-0002 DSWGCB01090823045584 00 L 00011444

## IMPORTANT MESSAGES

### Paperless Billing

Making the switch to paperless billing helps you save time spent organizing bills, provides convenience and enhanced security and helps save our planet's resources. Make the switch today at [swgas.com](http://swgas.com)!

## SMART ENERGY-SAVING TIPS

Be a smart energy user by choosing natural gas to help reduce your energy costs while protecting the environment. Discover easy ways to save money, energy and natural resources at [swgas.com/tips](http://swgas.com/tips).



## SAFE DIGGING IN 3...2...1!

Dial **THREE** numbers — **8-1-1** — at least **TWO** working days before starting any digging project. Make this **ONE** call to have all underground utility-owned lines marked for free.



Know what's below. Call 811 before you dig.

**NOTICE TO SOUTHWEST GAS CORPORATION (SWG) ARIZONA CUSTOMERS**

**CUSTOMER QUESTIONS OR ASSISTANCE NEEDED?** Visit [www.swgas.com](http://www.swgas.com) and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

**Basic Service Charge** - This monthly charge recovers a portion of the cost for delivering natural gas.

**Bill Detail** - Customers may request a detailed version of their gas bill by accessing MyAccount or calling 1-877-860-6020.

**Billing Factor** - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

**Customer Buried Gas Piping** - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

**Delivery Charge Adjustment Provision** - The Delivery Charge Adjustment Provision (DCA) limits the amount SWG recovers in delivery charges to the amount authorized. Any differences between the amount authorized and the amount received are adjusted annually. The DCA is applicable to residential and Small, Medium, L1 and L2 rate schedules. Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

**Disconnection of Service at Customer Request** - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

**DOT Safety Surcharge** - This charge recovers the cost of government mandated pipeline safety programs.

**Electronic Check Conversion** - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

**Emergency Service** - If you have an emergency, a safety related issue or are experiencing a possible gas leak immediately call 877-860-6020 and select Option 9 or call 9-1-1.

**Low Income Ratepayer Assistance (LIRA)** - Provides a 30 percent discount to income-qualified customers year-round.

**Notice to Employers** - Request a Safety Data Sheet (SDS) for natural gas by calling Energy Services at 1-800-654-2765 or visiting [www.swgas.com/emergencysafety](http://www.swgas.com/emergencysafety). Please ensure your employees know how to obtain SDS information.

**Past Due Date/Late Pay Charge** - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on the bill. A late pay charge may be added to any past due amount.

**Rates and Other Information** - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at [www.swgas.com](http://www.swgas.com). The address and telephone number of the office that serves you are printed on the front of this bill (top).

**Regulatory Expense Surcharge** - This charge recovers costs incurred from the rate case regulatory process.

**Right of Access and Bill Estimation** - SWG will have the right of access to your premises for any purpose normally connected with the furnishing of natural gas service(s). If SWG is unable to read a meter on the scheduled date because of circumstances beyond its control, SWG will calculate the bill based upon estimated usage for that billing period. **Service Establishment Charge** - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the SWG billing system. Whenever gas service is turned off because of nonpayment, the delinquent bill, plus a reestablishment charge, must be paid and credit reestablished before service will be restored.

**Special Service - Special Services** - Every effort will be made to ensure uninterrupted service to residential customers who notify SWG about permanent residents in their household who are seriously ill, disabled, or elderly. Also, in an effort to avoid service being turned off, any residential customer may elect to designate a third party (agency or individual) to receive a copy of all Disconnect Notices.

**Usage Charge** - Usage charges recover the cost of delivering natural gas, which is not recovered in the Basic Service Charge, and the cost of natural gas purchased by SWG on behalf of our customers. y23, m02, v1

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should pay the undisputed portion of the bill and notify SWG that the amount unpaid is in dispute. Service will be continued pending investigation by SWG. Upon notification by SWG of its investigation results, you may pay the amount due within five (5) working days to prevent discontinuance of service. If the dispute is not resolved, you should submit a written statement of the facts of the dispute to the Arizona Corporation Commission at 1200 West Washington Street, Phoenix, Arizona 85007 (602) 542-4251 or toll-free 1-800-222-7000.

**Payments** - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to [myaccount.swgas.com](http://myaccount.swgas.com) to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2.

00001604 03974 0001-0002 DSWGCR010802823045584 001 00011444

**PREVIOUS BILL:**

Previous Balance	11.38	
Payment(s) Since Last Bill - Thank You	0.00	
Late Payment Charge	0.17	
<b>Balance Forward</b>		<b>\$11.55</b>

**\$22.93** PAST DUE AFTER  
**AMOUNT DUE** 08/28/2023

ACCOUNT 910002520667

**RATE SCHEDULE:**  
 G-5 RESIDENTIAL GAS SERVICE

**CURRENT BILLING: 29 DAYS**

	Current		Previous		Billing Factor		Total Therms
<b>METER READING</b>	Aug 04	-	Jul 07				
	1305	-	1305	=	0 x 0.9248	=	0

Next meter read date is: September 05, 2023      Cycle 02

**CHARGES****COST**

Delivery Charge Adj	0.00
Regulatory Expense Surcharge	0.01
Basic Service Charge	10.70
Applicable Revenue Taxes	0.67
<b>Current Bill</b>	<b>\$11.38</b>
<b>Balance Forward</b>	<b>\$11.55</b>
<b>Amount Due</b>	<b>\$22.93</b>

**SIZZLING SUMMER SAVINGS**

Being energy-conscious helps you save while enjoying time outdoors with friends and family. Consider using a grill instead of your oven during warmer months to keep your home cooler.

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Find savings you'll flip over at

AUGUST 2023

NEWS  
TO  
USE



SOUTHWEST GAS



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youtube.com/swgasliving

Find energy-saving tips, safety information, energy efficiency rebates, employment opportunities and more.

#1 IN BUSINESS CUSTOMER SATISFACTION

3 years in a row, thanks to you! We are proud to have been ranked #1 in Customer Satisfaction with Business Natural Gas Service in the West.

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SUSPECT A NATURAL GAS LEAK?

Exit the area or building immediately. Tell others to evacuate and leave doors open.

Don't smoke, use lighters or matches, or do anything that could cause a spark, like operating a vehicle or automatic garage door.

From a safe place, call 911 and Southwest Gas at 877-860-6020, day or night.

Learn more at [swgas.com/safety](http://swgas.com/safety).



DID



High-efficiency natural gas appliances are often the most cost-effective and lowest-emissions option for consumers.\*

00001604 03975 0002-0002 DSWGCB01080823045584 00 L 00011444

**\$58.75**  
AMOUNT DUE

PAST DUE AFTER  
**08/28/2023**



BOWIE FIRE DISTRICT  
P.O. BOX 241  
BOWIE, AZ 85605-0241

**ACCOUNT 910002520669**

Billing From 07/07/2023 - 08/04/2023

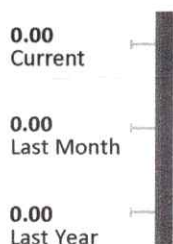
Date Mailed 08/08/2023

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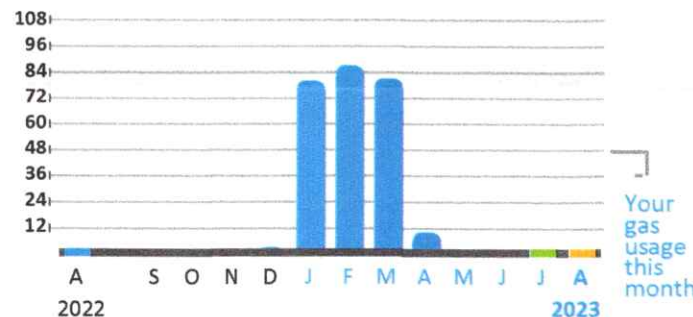
1850 9th St, Douglas, AZ 85607-3953  
Customer Solutions/Soluciones al Cliente  
Toll Free/Llamada Gratis **877-860-6020**  
Hearing Impaired: **711**

**Service Address:** 201 N Central Ave A, Bowie, AZ 85605

**DAILY AVERAGE USAGE (THERMS)**



**MONTHLY USAGE (THERMS)**



00001076 02814 0001-0002 DSWGCB1080823045529 00 L 000000413

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**PREVIOUS BILL:**

Previous Balance	29.24	
Payment(s) Since Last Bill - Thank You	0.00	
AZ RUCO Adjustment CR	0.17CR	
Late Payment Charge	0.44	
<b>Balance Forward</b>		<b>\$29.51</b>

**\$58.75**  
AMOUNT DUE

PAST DUE AFTER  
**08/28/2023**

**ACCOUNT 910002520669**

**RATE SCHEDULE:**  
G-25 S GENERAL SERVICE SMALL

**CURRENT BILLING: 29 DAYS**

	Current		Previous		Billing Factor		Total Therms
<b>METER READING</b>	Aug 04	-	Jul 07				
	2013	-	2013	=	0 x 0.9248	=	0
Next meter read date is: September 05, 2023      Cycle 02							

**CHARGES**

**COST**

Delivery Charge Adj	0.00
Regulatory Expense Surcharge	0.01
Basic Service Charge	27.50
Applicable Revenue Taxes	1.73
<b>Current Bill</b>	<b>\$29.24</b>
<b>Balance Forward</b>	<b>\$29.51</b>
<b>Amount Due</b>	<b>\$58.75</b>

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**Find savings you'll flip over at**

AUGUST 2023

NEWS  
TO  
USE



SOUTHWEST GAS



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 youtube.com/swgasliving

Find energy-saving tips, safety information, energy efficiency rebates, employment opportunities and more.

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DID



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PHOTO: GETTY IMAGES

00001076 02815 0002 0002 DSWGCB1080823045529 00 L 00000413