



swgas.com



BOWIE FIRE DISTRICT  
 P.O. BOX 241  
 BOWIE, AZ 85605-0241

Service Address: 201 N Central Ave A, Bowie, AZ 85605

**\$29.24**  
 AMOUNT DUE

PAST DUE AFTER  
**07/31/2023**

**ACCOUNT 910002520669**

Billing From 06/07/2023 - 07/06/2023

Date Mailed 07/11/2023

**Your Local Office Is:**

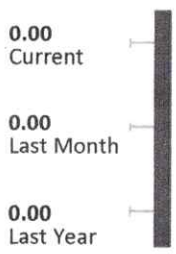
1850 9th St, Douglas, AZ 85607-3953

Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

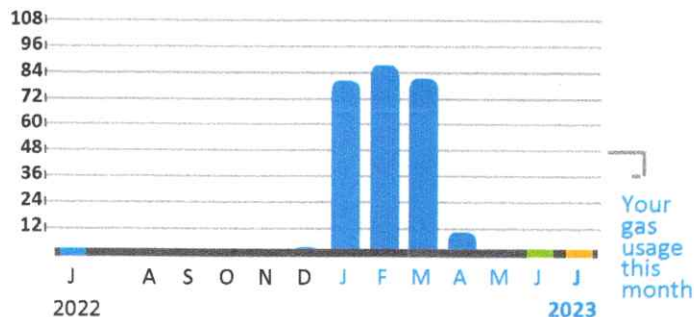
Hearing Impaired: **711**

**DAILY AVERAGE USAGE (THERMS)**



CK# 1015  
~~0000~~

**MONTHLY USAGE (THERMS)**



Your gas usage this month

00000075 00254 0001-0003 DSWG-CBC-107123043532 00 L 00001213 001000000

**IMPORTANT MESSAGES**

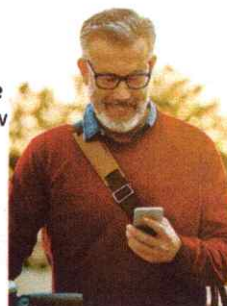
**DID YOU KNOW?**

Emissions from the United States natural gas distribution system have declined 69% since 1990.\* Learn more about how natural gas is reducing emissions at [swgas.com/whynaturalgas](http://swgas.com/whynaturalgas).

\*2023 American Gas Association

**24/7 ACCESS ON THE GO**

Manage your account at home or on the go with the highly rated Southwest Gas **mobile app**. Pay your bill, view usage history, receive outage notifications and more — anytime, anywhere. Download today at [swgas.com/mobile-app](http://swgas.com/mobile-app).



**SUSPECT A NATURAL GAS LEAK?**



Don't turn engines or equipment on or off. Leave the building or area immediately, and from a safe place, call **911 & 877-860-6020**.

Learn what to do — and what not to do — if you suspect a leak at [swgas.com/safety](http://swgas.com/safety).

**NOTICE TO SOUTHWEST GAS CORPORATION (SWG) ARIZONA CUSTOMERS**

**CUSTOMER QUESTIONS OR ASSISTANCE NEEDED?** Visit [www.swgas.com](http://www.swgas.com) and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

**Basic Service Charge** - This monthly charge recovers a portion of the cost for delivering natural gas.

**Bill Detail** - Customers may request a detailed version of their gas bill by accessing MyAccount or calling 1-877-860-6020.

**Billing Factor** - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

**Customer Buried Gas Piping** - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

**Delivery Charge Adjustment Provision** - The Delivery Charge Adjustment Provision (DCA) limits the amount SWG recovers in delivery charges to the amount authorized. Any differences between the amount authorized and the amount received are adjusted annually. The DCA is applicable to residential and Small, Medium, L1 and L2 rate schedules. Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

**Disconnection of Service at Customer Request** - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

**DOT Safety Surcharge** - This charge recovers the cost of government mandated pipeline safety programs.

**Electronic Check Conversion** - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

**Emergency Service** - If you have an emergency, a safety related issue or are experiencing a possible gas leak immediately call 877-860-6020 and select Option 9 or call 9-1-1.

**Low Income Ratepayer Assistance (LIRA)** - Provides a 30 percent discount to income-qualified customers year-round.

**Notice to Employers** - Request a Safety Data Sheet (SDS) for natural gas by calling Energy Services at 1-800-654-2765 or visiting [www.swgas.com/emergencysafety](http://www.swgas.com/emergencysafety). Please ensure your employees know how to obtain SDS information.

**Past Due Date/Late Pay Charge** - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on the bill. A late pay charge may be added to any past due amount.

**Rates and Other Information** - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at [www.swgas.com](http://www.swgas.com). The address and telephone number of the office that serves you are printed on the front of this bill (top).

**Regulatory Expense Surcharge** - This charge recovers costs incurred from the rate case regulatory process.

**Right of Access and Bill Estimation** - SWG will have the right of access to your premises for any purpose normally connected with the furnishing of natural gas service(s). If SWG is unable to read a meter on the scheduled date because of circumstances beyond its control, SWG will calculate the bill based upon estimated usage for that billing period. **Service Establishment Charge** - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the SWG billing system. Whenever gas service is turned off because of nonpayment, the delinquent bill, plus a reestablishment charge, must be paid and credit reestablished before service will be restored.

**Special Service - Special Services** - Every effort will be made to ensure uninterrupted service to residential customers who notify SWG about permanent residents in their household who are seriously ill, disabled, or elderly. Also, in an effort to avoid service being turned off, any residential customer may elect to designate a third party (agency or individual) to receive a copy of all Disconnect Notices.

**Usage Charge** - Usage charges recover the cost of delivering natural gas, which is not recovered in the Basic Service Charge, and the cost of natural gas purchased by SWG on behalf of our customers. y23, m02, v1

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should pay the undisputed portion of the bill and notify SWG that the amount unpaid is in dispute. Service will be continued pending investigation by SWG. Upon notification by SWG of its investigation results, you may pay the amount due within five (5) working days to prevent discontinuance of service. If the dispute is not resolved, you should submit a written statement of the facts of the dispute to the Arizona Corporation Commission at 1200 West Washington Street, Phoenix, Arizona 85007 (602) 542-4251 or toll-free 1-800-222-7000.

**Payments** - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to [myaccount.swgas.com](http://myaccount.swgas.com) to log into your personal MyAccount and make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2.

**PREVIOUS BILL:**

Previous Balance	29.24	
Payment(s) Since Last Bill - Thank You	29.24CR	
<b>Balance Forward</b>		<b>\$0.00</b>

<b>\$29.24</b> AMOUNT DUE	PAST DUE AFTER
	<b>07/31/2023</b>

**ACCOUNT 910002520669**

**RATE SCHEDULE:**

G-25 S GENERAL SERVICE SMALL

**CURRENT BILLING: 30 DAYS**

METER READING	Current	Previous	Billing Factor	Total Therms
Jul 06	-	Jun 07		
2013	-	2013	= 0 x 0.9257	= 0

Next meter read date is: August 04, 2023      Cycle 02

**CHARGES**

**COST**

Delivery Charge Adj	0.00
Regulatory Expense Surcharge	0.01
Basic Service Charge	27.50
Applicable Revenue Taxes	1.73
<b>Current Bill</b>	<b>\$29.24</b>
<b>Balance Forward</b>	<b>\$0.00</b>
<b>Amount Due</b>	<b>\$29.24</b>



**UNCOVERING SAVINGS IN YOUR HOME**

Discover ways to conserve while global energy costs remain higher. From energy-smart tips to understanding more about how energy is used throughout your home, find helpful resources and assistance and sign up for our Energy Savings Portal at [swgas.com/tips](http://swgas.com/tips).

# Natural Gas Safety Information



**SOUTHWEST GAS**

swgas.com/safety



You can do your part to help keep yourself and your loved ones safe by knowing how to recognize and respond to a natural gas leak.

## A leak may be present if you:



### SMELL

A DISTINCT SULFUR-LIKE ODOR, SIMILAR TO ROTTEN EGGS, EVEN IF IT'S FAINT OR MOMENTARY.



### HEAR

A HISSING OR ROARING COMING FROM THE GROUND, ABOVE-GROUND PIPING, OR A GAS APPLIANCE.



### SEE

DIRT OR WATER BLOWING INTO THE AIR, UNEXPLAINED DEAD OR DYING GRASS OR PLANTS, OR STANDING WATER CONTINUOUSLY BUBBLING.

## If you notice any of these signs:

- **Exit the area or building immediately.** Tell others to evacuate and leave doors open.
- From a safe place, call **911** and Southwest Gas at **877-860-6020**, day or night, **whether you're our customer or not.** A Southwest Gas representative will be there as soon as possible.
- Don't smoke or use matches or lighters.
- Don't turn off or on any electric switches, thermostats, or appliance controls.
- Don't start or stop an engine, or use an automated (garage) door.



Know what's below.

Call 811 before you dig.



## REMEMBER: Call Before You Dig. It's easy and free.

You can help prevent unsafe conditions when digging by calling 811 to get underground utility-owned lines marked for **FREE**. Even small jobs like planting a tree require a call, so be sure to:

- Call 811 at least two working days in advance
- Wait for the site to be marked
- Respect the marks
- Dig with care – use hand tools only when digging within 24 inches of



# SOUTHWEST GAS

swgas.com



	<b>\$11.38</b>	PAST DUE AFTER
	AMOUNT DUE	<b>07/31/2023</b>

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Billing From 06/07/2023 - 07/06/2023

Date Mailed 07/11/2023

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Hearing Impaired: **711**

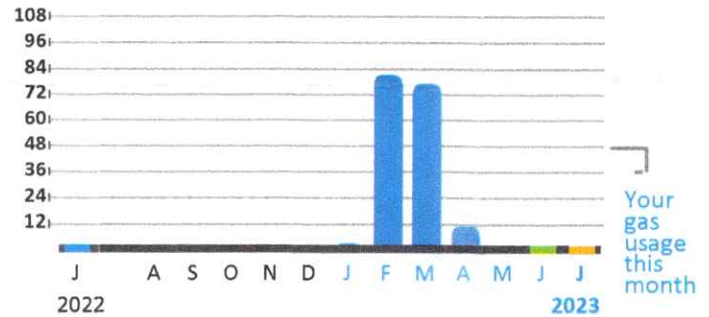
BOWIE FIRE DISTRICT  
P.O. BOX 241  
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**Service Address:** 218 N Jefferson Ave, Bowie, AZ 85605

### DAILY AVERAGE USAGE (THERMS)



### MONTHLY USAGE (THERMS)



00001744 05609 0001-0003 DSWGCB01071123043562 00 L 00031224 0010000000

### IMPORTANT MESSAGES

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Previous Balance	11.38	
Payment(s) Since Last Bill - Thank You	11.38CR	
<b>Balance Forward</b>		<b>\$0.00</b>

<b>\$11.38</b> AMOUNT DUE	PAST DUE AFTER <b>07/31/2023</b>
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**ACCOUNT 910002520667**

**RATE SCHEDULE:**  
 G-5 RESIDENTIAL GAS SERVICE

**CURRENT BILLING: 30 DAYS**

	Current	Previous		Billing Factor		Total Therms
<b>METER READING</b>	Jul 06	-	Jun 07			
	1305	-	1305	=	0 x 0.9257	= 0
Next meter read date is: August 04, 2023				Cycle 02		

**CHARGES**

**COST**

Delivery Charge Adj	0.00
Regulatory Expense Surcharge	0.01
Basic Service Charge	10.70
Applicable Revenue Taxes	0.67
<b>Current Bill</b>	<b>\$11.38</b>
<b>Balance Forward</b>	<b>\$0.00</b>
<b>Amount Due</b>	<b>\$11.38</b>



**UNCOVERING SAVINGS IN YOUR HOME**

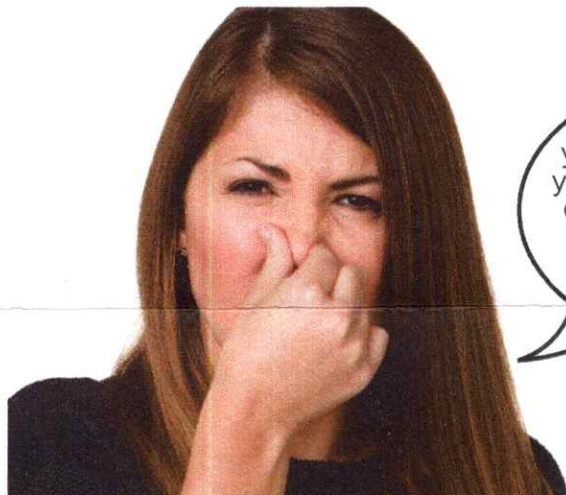
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# Natural Gas Safety Information



**SOUTHWEST GAS**

swgas.com/safety



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