



SOUTHWEST GAS

swgas.com



BOWIE FIRE DISTRICT
P.O. BOX 241
BOWIE, AZ 85605-0241

Service Address: 218 N Jefferson Ave, Bowie, AZ 85605

\$11.38
AMOUNT DUE
PAST DUE AFTER
10/25/2023

ACCOUNT 910002520667

Billing From 09/06/2023 - 10/04/2023

Date Mailed 10/06/2023

Your Local Office Is:

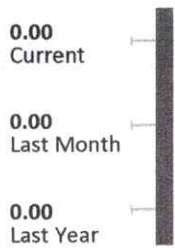
1850 9th St, Douglas, AZ 85607-3953

Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

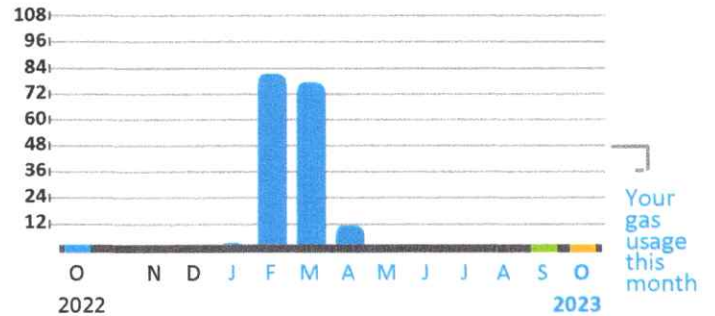
Hearing Impaired: **711**

DAILY AVERAGE USAGE (THERMS)



*pd 10-17-23
ck 1061
11.38*

MONTHLY USAGE (THERMS)



00002173 06517 0001-0003 DSWGCB01100623048808 00 L 00007945 1000000000

IMPORTANT MESSAGES

STRONGER TOGETHER

Help those in your community by donating to the Southwest Gas Energy Share program. Get started making tax-deductible donations today at swgas.com/energyshare.

SCAM SAFETY

We'll never send someone to your home or business to ask for payment. Exercise caution by always asking to see ID and never letting unknown individuals into your home. Learn more at swgas.com/safety.



WHAT'S THAT SMELL?

Natural gas smells bad for a reason — it's for your safety. If you suspect a leak, leave the area immediately, then call **911** and Southwest Gas at **877-860-6020**.



NOTICE TO SOUTHWEST GAS CORPORATION (SWG) ARIZONA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (Ilamada gratis) at 1-877-860-6020 for billing questions.

Basic Service Charge - This monthly charge recovers a portion of the cost for delivering natural gas.

Bill Detail - Customers may request a detailed version of their gas bill by accessing MyAccount or calling 1-877-860-6020.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Delivery Charge Adjustment Provision - The Delivery Charge Adjustment Provision (DCA) limits the amount SWG recovers in delivery charges to the amount authorized. Any differences between the amount authorized and the amount received are adjusted annually. The DCA is applicable to residential and Small, Medium, L1 and L2 rate schedules. **Deposits** - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

DOT Safety Surcharge - This charge recovers the cost of government mandated pipeline safety programs.

Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

Emergency Service - If you have an emergency, a safety related issue or are experiencing a possible gas leak immediately call 877-860-6020 and select Option 9 or call 9-1-1.

Low Income Ratepayer Assistance (LIRA) - Provides a 30 percent discount to income-qualified customers year-round.

Notice to Employers - Request a Safety Data Sheet (SDS) for natural gas by calling Energy Services at 1-800-654-2765 or visiting www.swgas.com/emergencysafety. Please ensure your employees know how to obtain SDS information.

Past Due Date/Late Pay Charge - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on the bill. A late pay charge may be added to any past due amount.

Rates and Other Information - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at www.swgas.com. The address and telephone number of the office that serves you are printed on the front of this bill (top).

Regulatory Expense Surcharge - This charge recovers costs incurred from the rate case regulatory process.

Right of Access and Bill Estimation - SWG will have the right of access to your premises for any purpose normally connected with the furnishing of natural gas service(s). If SWG is unable to read a meter on the scheduled date because of circumstances beyond its control, SWG will calculate the bill based upon estimated usage for that billing period. **Service Establishment Charge** - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the SWG billing system. Whenever gas service is turned off because of nonpayment, the delinquent bill, plus a reestablishment charge, must be paid and credit reestablished before service will be restored.

Special Service - Special Services - Every effort will be made to ensure uninterrupted service to residential customers who notify SWG about permanent residents in their household who are seriously ill, disabled, or elderly. Also, in an effort to avoid service being turned off; any residential customer may elect to designate a third party (agency or individual) to receive a copy of all Disconnect Notices.

Usage Charge - Usage charges recover the cost of delivering natural gas, which is not recovered in the Basic Service Charge, and the cost of natural gas purchased by SWG on behalf of our customers.

y23, m02, v1

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (Ilamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should pay the undisputed portion of the bill and notify SWG that the amount unpaid is in dispute. Service will be continued pending investigation by SWG. Upon notification by SWG of its investigation results, you may pay the amount due within five (5) working days to prevent discontinuance of service. If the dispute is not resolved, you should submit a written statement of the facts of the dispute to the Arizona Corporation Commission at 1200 West Washington Street, Phoenix, Arizona 85007 (602) 542-4251 or toll-free 1-800-222-7000.

Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

PREVIOUS BILL:

Previous Balance	0.00	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$0.00

\$11.38
PAST DUE AFTER
10/25/2023
AMOUNT DUE

ACCOUNT 910002520667

RATE SCHEDULE:
G-5 RESIDENTIAL GAS SERVICE

CURRENT BILLING: 29 DAYS

	Current	-	Previous	=	Billing Factor	=	Total Therms
METER READING	Oct 04	-	Sep 06				
	1305	-	1305	=	0 x 0.9239	=	0
Next meter read date is: November 02, 2023					Cycle 02		

CHARGES

COST

Delivery Charge Adj	0.00
Regulatory Expense Surcharge	0.01
Basic Service Charge	10.70
Applicable Revenue Taxes	0.67
Current Bill	\$11.38
Balance Forward	\$0.00
Amount Due	\$11.38

EXPLORE FALL SAVINGS

Cooler weather, pumpkins, and changing foliage mean that Fall has arrived.

No matter the season, we're here to help you save money and energy with rebates on ENERGY STAR® appliances and energy-efficient natural gas solutions for your home or business!

AHORROS DE OTOÑO

El clima más fresco, las calabazas y los follajes cambiantes significan que ha llegado la temporada de otoño. No importa



Start saving today

OCTOBER 2023

NEWS
TO
USE



SOUTHWEST GAS



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twitter.com/swgas



instagram.com/southwestgas

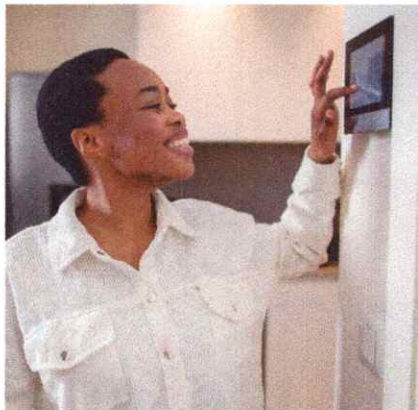


youtube.com/swgasliving

Find energy-saving tips, safety information, energy efficiency rebates, employment opportunities and more.

#1 IN RESIDENTIAL CUSTOMER SATISFACTION

3 years in a row, thanks to you! We are proud to have been ranked #1 in Customer Satisfaction with residential Natural Gas Service in the West Among Large utilities. For J.D. Power 2022 award information, visit jdpower.com/awards



GET READY FOR HEATING SEASON

Natural gas space heating keeps you warm and comfortable – and a properly maintained heating system provides many years of reliable and efficient operation.

Prepare for heating season by having your furnace serviced by a licensed contractor.

Visit swgas.com/rebates to find out about a seasonal home heating inspection offer, available in most areas.

COOLER WEATHER, WARMER SAVINGS

As outside temperatures drop, warm up to energy-saving tips to manage your energy use and natural gas bill.

Set daytime thermostat between 65°F and 68°F, health permitting.



\$9.24
AMOUNT DUE
PAST DUE AFTER
10/25/2023



ACCOUNT 910002520669

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BOWIE, AZ 85605-0241

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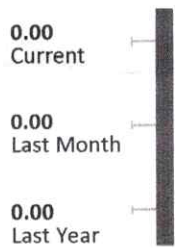
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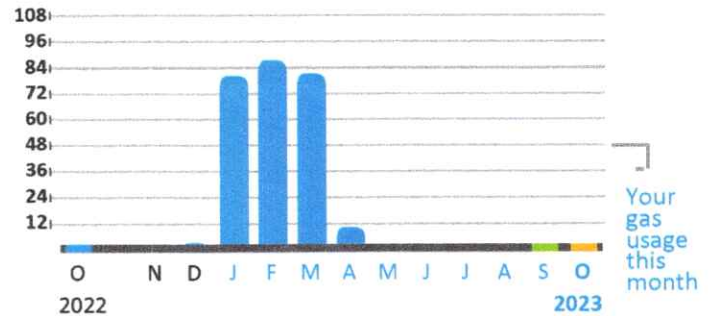
Hearing Impaired: **711**

Service Address: 201 N Central Ave A, Bowie, AZ 85605

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



000000262 00530 0001-0002 DSWG/CBC1100623048782 00 L 000000331 1000000000

IMPORTANT MESSAGES

SAFE DIGGING IN 3...2...1!

Dial THREE numbers — 8-1-1 — at least TWO working days before starting any digging project. Make this ONE call to have all underground utility-owned lines marked for free.

*pd 10-17-23
ck #1061 9.24*

SCAM SAFETY

We'll never send someone to your home or business to ask for payment. Exercise caution by always asking to see ID and never letting unknown individuals into your home. Learn more at swgas.com/safety.



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PREVIOUS BILL:

Previous Balance	20.00CR	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$20.00CR

\$9.24

AMOUNT DUE

PAST DUE AFTER

10/25/2023

ACCOUNT 910002520669

RATE SCHEDULE:

G-25 S GENERAL SERVICE SMALL

CURRENT BILLING: 29 DAYS

	Current	Previous		Billing Factor		Total Therms
METER READING	Oct 04	-	Sep 06			
	2013	-	2013	=	0 x 0.9239	= 0
Next meter read date is: November 02, 2023 Cycle 02						

CHARGES

COST

Delivery Charge Adj	0.00
Regulatory Expense Surcharge	0.01
Basic Service Charge	27.50
Applicable Revenue Taxes	1.73
Current Bill	\$29.24
Balance Forward	\$20.00CR
Amount Due	\$9.24

EXPLORE FALL SAVINGS

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Start saving today

00000262 00531 0002-0002 DSWGCBG1100623048782 001 00000331

OCTOBER 2023

NEWS
TO
USE

SOUTHWEST GAS



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instagram.com/southwestgas

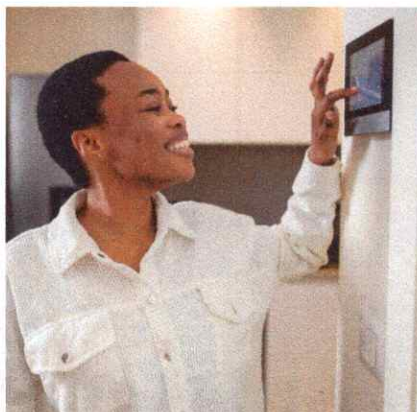


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COOLER WEATHER, WARMER SAVINGS

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