

01224

**BOWIE FIRE DISTRICT / WARRANT**

P.O. BOX-241  
BOWIE, AZ 85605

DATE 8-14-24

91-2/1221

PAY  
TO THE  
ORDER OF

Southwest Gas

\$ 1.99

One and 99/100

DOLLARS

Security Features  
Included  
Detail on Back

**CHASE**

JPMorgan Chase Bank, N.A.  
www.Chase.com

VOID AFTER ONE YEAR  
PAYABLE THROUGH COCHISE COUNTY  
SERVICING BANK TO COUNTY TREASURER

FOR acct's 910002520667 &

910002520669

Beth DeSpon  
Munt...

NP



# SOUTHWEST GAS

swgas.com



BOWIE FIRE DISTRICT  
P.O. BOX 241  
BOWIE, AZ 85605-0241

Service Address: 218 N Jefferson Ave, Bowie, AZ 85605

**\$1.97**  
AMOUNT DUE  
PAST DUE AFTER  
**08/26/2024**

**ACCOUNT 910002520667**

Billing From 07/06/2024 - 08/05/2024

Date Mailed 08/07/2024

**Your Local Office Is:**

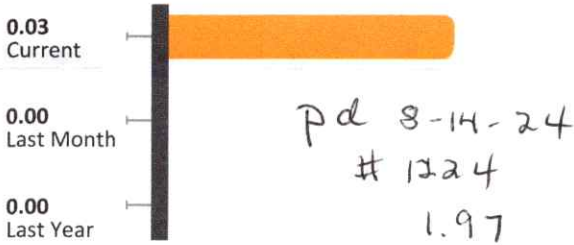
1850 9th St, Douglas, AZ 85607-3953

Customer Solutions/Soluciones al Cliente

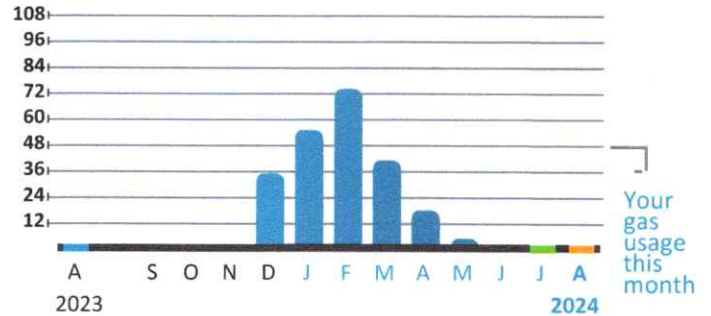
Toll Free/Llamada Gratis **877-860-6020**

Hearing Impaired: **711**

### DAILY AVERAGE USAGE (THERMS)



### MONTHLY USAGE (THERMS)



00023011 46882 0001-0002 DSWGCB01080724063884 00 L 00038483 1100000000

### IMPACT

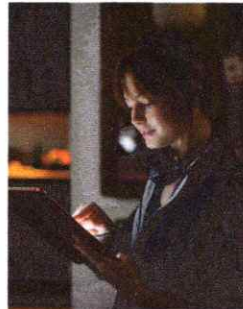
### ENERGY

We've  
Energy  
interac  
create  
engagi  
energy

*1.97  
- .02  
-----  
1.99*

### SAVE TIME ONLINE

Convenience is just a click away at [swgas.com](http://swgas.com). Visit our site to schedule service, pay bills and more. Download our mobile app from the App Store and Google Play for even greater flexibility.



### GRILL SAFELY THIS SUMMER



With summer in full swing, we'd like to share some tips to ensure you and your family enjoy the grilling season safely. Visit [swgas.com/grilling](http://swgas.com/grilling) to learn more.

**NOTICE TO SOUTHWEST GAS CORPORATION (SWG) ARIZONA CUSTOMERS**

**CUSTOMER QUESTIONS OR ASSISTANCE NEEDED?** Visit [www.swgas.com](http://www.swgas.com) and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

**Basic Service Charge** - This monthly charge recovers a portion of the cost for delivering natural gas.

**Bill Detail** - Customers may request a detailed version of their gas bill by accessing MyAccount or calling 1-877-860-6020.

**Billing Factor** - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

**Customer Buried Gas Piping** - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

**Delivery Charge Adjustment Provision** - The Delivery Charge Adjustment Provision (DCA) limits the amount SWG recovers in delivery charges to the amount authorized. Any differences between the amount authorized and the amount received are adjusted annually. The DCA is applicable to residential and Small, Medium, L1 and L2 rate schedules.

**Deposits** - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

**Disconnection of Service at Customer Request** - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

**DOT Safety Surcharge** - This charge recovers the cost of government mandated pipeline safety programs.

**Electronic Check Conversion** - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

**Emergency Service** - If you have an emergency, a safety related issue or are experiencing a possible gas leak immediately call 877-860-6020 and select Option 9 or call 9-1-1.

**Low Income Ratepayer Assistance (LIRA)** - Provides a 30 percent discount to income-qualified customers year-round.

**Notice to Employers** - Request a Safety Data Sheet (SDS) for odorized natural gas by calling Energy Services at 1-800-654-2765 or visiting [www.swgas.com/safety](http://www.swgas.com/safety). Please ensure your employees know how to obtain SDS information.

**Past Due Date/Late Pay Charge** - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on the bill. A late pay charge may be added to any past due amount.

**Rates and Other Information** - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at [www.swgas.com](http://www.swgas.com). The address and telephone number of the office that serves you are printed on the front of this bill (top).

**Regulatory Expense Surcharge** - This charge recovers costs incurred from the rate case regulatory process.

**Right of Access and Bill Estimation** - SWG will have the right of access to your premises for any purpose normally connected with the furnishing of natural gas service(s). If SWG is unable to read a meter on the scheduled date because of circumstances beyond its control, SWG will calculate the bill based upon estimated usage for that billing period.

**Service Establishment Charge** - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the SWG billing system. Whenever gas service is turned off because of nonpayment, the delinquent bill, plus a reestablishment charge, must be paid and credit reestablished before service will be restored.

**Special Service - Special Services** - Every effort will be made to ensure uninterrupted service to residential customers who notify SWG about permanent residents in their household who are seriously ill, disabled, or elderly. Also, in an effort to avoid service being turned off, any residential customer may elect to designate a third party (agency or individual) to receive a copy of all Disconnect Notices.

**Usage Charge** - Usage charges recover the cost of delivering natural gas, which is not recovered in the Basic Service Charge, and the cost of natural gas purchased by SWG on behalf of our customers.

y23, m02, v1

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should pay the undisputed portion of the bill and notify SWG that the amount unpaid is in dispute. Service will be continued pending investigation by SWG. Upon notification by SWG of its investigation results, you may pay the amount due within five (5) working days to prevent discontinuance of service. If the dispute is not resolved, you should submit a written statement of the facts of the dispute to the Arizona Corporation Commission at 1200 West Washington Street, Phoenix, Arizona 85007 (602) 542-4251 or toll-free 1-800-222-7000.

**Payments** - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to [myaccount.swgas.com](http://myaccount.swgas.com) to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

**PREVIOUS BILL:**

Previous Balance	23.05	
Payment(s) Since Last Bill - Thank You	34.49CR	
<b>Balance Forward</b>		<b>\$11.44CR</b>

<b>\$1.97</b> AMOUNT DUE	PAST DUE AFTER <b>08/26/2024</b>
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**ACCOUNT 910002520667**

**RATE SCHEDULE:**  
G-5 RESIDENTIAL GAS SERVICE

**CURRENT BILLING: 31 DAYS**

	Current	Previous	Billing Factor	Total Therms
<b>METER READING</b>	Aug 05	- Jul 06		
	1561	- 1560	= 1 x 0.9212	= 1

Next meter read date is: September 04, 2024      Cycle 02

**CHARGES**

**COST**

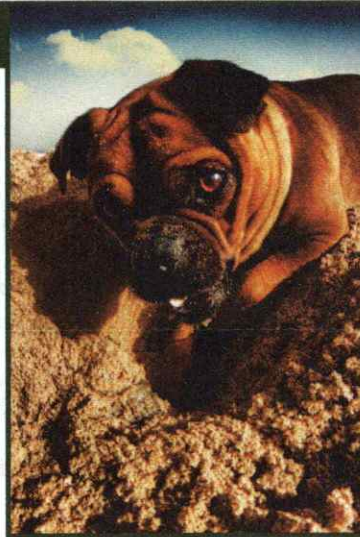
Usage Charge	1.92
Delivery Charge Adj	0.09CR
Regulatory Expense Surcharge	0.01
Basic Service Charge	10.70
Applicable Revenue Taxes	0.87
<b>Current Bill</b>	<b>\$13.41</b>
<b>Balance Forward</b>	<b>\$11.44CR</b>
<b>Amount Due</b>	<b>\$1.97</b>

**DIGGING?**

Planning to dig a hole for planting a tree, installing a fence, or another project?

Before you start, be sure to **call 811** to get underground utility-owned lines marked around the project. It's a free and simple way to avoid hitting any underground utilities that could cause serious problems. **Calling 811** helps prevent issues like cutting a power line, hitting a natural gas pipe, or disrupting your internet service.

Stay safe and smart — **call 811** before you dig.



**¿EXCAVACIÓN?**

¿Planea cavar un hoyo para plantar un árbol, instalar una cerca u otro proyecto?

Antes de comenzar, asegúrese de **llamar al 811** para que marquen las líneas subterráneas de propiedad de los servicios públicos alrededor del proyecto. Es una forma sencilla y gratuita de evitar acceder a servicios públicos subterráneos que podrían causar problemas graves. **Llamar al 811** ayuda a prevenir problemas como cortar una línea eléctrica, golpear una tubería de gas natural o interrumpir su servicio de Internet.

Manténgase seguro e inteligente: **llame al 811** antes de excavar.

00023011 46883 0002-0002 DSWGCB01080724063884 00 L 00038483



AUGUST 2024

NEWS  
TO  
USE



SOUTHWEST GAS

THANK YOU FOR RATING US  
#1 IN CUSTOMER SATISFACTION



CONNECT



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WITH



twitter.com/swgas

US



instagram.com/southwestgas



youtube.com/swgasliving

Find energy-saving tips, safety information, energy efficiency rebates, employment opportunities and more.

4 YEARS IN A ROW, THANKS TO YOU!

Thank you for allowing us to serve you and for helping us achieve #1 for Customer Satisfaction among Business and Large Residential Gas Utilities in the West by J.D. Power.\*

For J.D. Power 2023 award information, visit [jdpower.com/awards](http://jdpower.com/awards).



### SMELL NATURAL GAS? STOP. LEAVE. CALL.

In its untouched state, natural gas is odorless. Southwest Gas adds mercaptan to make natural gas easier to detect, which emits an odor similar to sulfur or rotten eggs.

If you smell natural gas, stop and leave the area immediately. From a safe location, call **911** and Southwest Gas at **877-860-6020**, day or night.

Learn more at [swgas.com/safety](http://swgas.com/safety).

3.3x

### MORE AFFORDABLE THAN OTHER SOURCES

Natural gas is 3.3 times more affordable than several other energy sources for the same amount of energy delivered.\*

Learn more at [swgas.com/whynaturalgas](http://swgas.com/whynaturalgas)

\* American Gas Association 2024



### SUMMER SAFETY

Summertime is here, and it's time to take the family fun outdoors! Before you fire up that grill, be sure to inspect hoses for holes, cracks, or leaks. Southwest Gas prioritizes our communities' and customers' safety, ensuring the safe delivery of natural gas to your home, so you can enjoy those meals by the firepit. Make sure to contact a licensed contractor if you need assistance with maintenance or repairs to your home's appliances and natural gas connections. Learn more at [swgas.com/safety](http://swgas.com/safety).



VISIT US ONLINE ON  
[SWGAS.COM](http://SWGAS.COM)



Download our mobile app today!

00023011 46883 0002-0002 DSWGCB010807240639864 00 L 00038483



# SOUTHWEST GAS

swgas.com



BOWIE FIRE DISTRICT  
118 W KINCHILLA ST  
BOWIE, AZ 85605-0400

**\$0.02**  
AMOUNT DUE  
PAST DUE AFTER  
**08/26/2024**

**ACCOUNT 910002520669**

Billing From 07/06/2024 - 08/05/2024

Date Mailed 08/07/2024

**Your Local Office Is:**

1850 9th St, Douglas, AZ 85607-3953

Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

Hearing Impaired: **711**

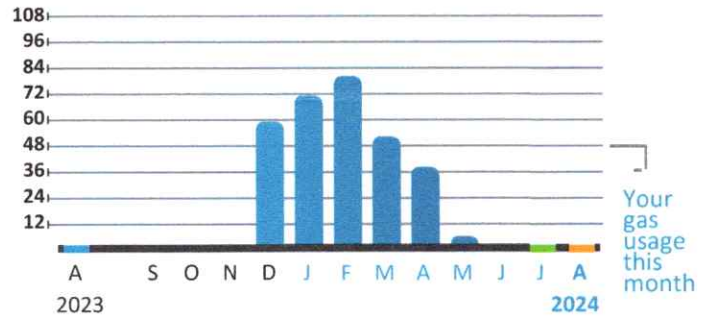
**Service Address:** 201 N Central Ave A, Bowie, AZ 85605

### DAILY AVERAGE USAGE (THERMS)



pd 8-14-24  
#1224  
.02

### MONTHLY USAGE (THERMS)



000000667 01486 0001-0002 DSW/GCBC1080724063881 00 L 00001820 1000000000

### IMPORTANT MESSAGES

#### ENERGY SAFE KIDS

We've teamed up with the National Energy Foundation to provide fun and interactive natural gas education created just for kids. Find fun tools and engaging materials at [energysafekids.org/swgas](http://energysafekids.org/swgas).

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**PREVIOUS BILL:**

Previous Balance	59.20	
Payment(s) Since Last Bill - Thank You	88.58CR	
<b>Balance Forward</b>		<b>\$29.38CR</b>

 <b>\$0.02</b> AMOUNT DUE	PAST DUE AFTER
	<b>08/26/2024</b>

**ACCOUNT 910002520669**

**RATE SCHEDULE:**  
G-25 S GENERAL SERVICE SMALL

**CURRENT BILLING: 31 DAYS**

	Current	Previous	Billing Factor	Total Therms
<b>METER READING</b>	Aug 05	- Jul 06		
	2350	- 2350	= 0 x 0.9212	= 0

Next meter read date is: September 04, 2024      Cycle 02

**CHARGES**

**COST**

Delivery Charge Adj	0.00
Regulatory Expense Surcharge	0.01
Basic Service Charge	27.50
Applicable Revenue Taxes	1.89
<b>Current Bill</b>	<b>\$29.40</b>
<b>Balance Forward</b>	<b>\$29.38CR</b>
<b>Amount Due</b>	<b>\$0.02</b>

**Important Information - Past Due**

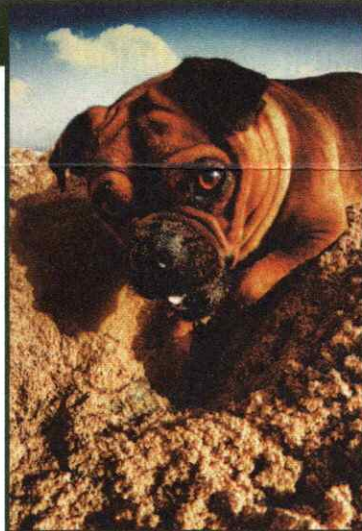
Your account currently reflects one or multiple late payments. Per Southwest Gas Tariff, ensuring your payment is received by the due date will help you avoid late payment charges and the need for a security/additional deposit on your account. An additional late payment on the account will result in a late payment charge and may require an additional deposit or new deposit, whichever is applicable. If you have questions about your account or need information on potential payment assistance, please call and speak to a representative at 877-860-6020 Mon – Fri from 7 a.m. – 6 p.m. PST.

**DIGGING?**

Planning to dig a hole for planting a tree, installing a fence, or another project?

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00000667 01487 0002-0002 DSWGCBC 1080724063881 00 L 00001820

AUGUST 2024

# NEWS TO USE



## SOUTHWEST GAS

**THANK YOU FOR RATING US**  
**#1 IN CUSTOMER SATISFACTION**



**CONNECT  
WITH  
US**



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twitter.com/swgas



instagram.com/southwestgas



youtube.com/swgasliving

Find energy-saving tips, safety information, energy efficiency rebates, employment opportunities and more.

**4 YEARS IN A ROW, THANKS TO YOU!**

Thank you for allowing us to serve you and for helping us achieve #1 for Customer Satisfaction among Business and Large Residential Gas Utilities in the West by J.D. Power.\*

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# 3.3x

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\* American Gas Association 2024



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**VISIT US ONLINE ON**  
**SWGAS.COM**



Download our  
mobile app today!